

## Motor Vehicle Rectification Claim Instructions

Repairer:  Phone:

### Your Vehicle Details:

Make, Model & Year:  Rego:   
 Owner Name:   
 Owner Address:   
 Owner Contact:  Home/Work  Mobile   
 Email:  GST:  Yes  No ABN:

### Your Insurer & Claim Details:

Name of Insurer:  Policy Number:   
 Claim Number:  Claim Date:

### Additional Information

1.   
 2.   
 3.    
 4.   
 5.

Description of Repair Issues and Repairer Response to Issues Raised (if any):

#### WHAT WE WILL DO

1. Ensure that your vehicle is assessed by qualified assessors. There is no need for you to obtain any further quotes;
2. Make a demand upon your insurer for a breach of your insurance policy (failure to return your vehicle to pre-accident condition, breach of duty of care) and your repairer (negligent repairs resulting in damages, breach of consumer warranties) for the costs to rectify your vehicle along with any other losses (such as hire vehicle). Upon recovery of funds, we will pay the repairer directly for the repair cost;
3. All costs and charges will be paid by the offending party or their insurance company. The repairer will also contribute to these costs and charges. There will be no cost to you except in circumstances where your vehicle is written off, you deal directly with the original repairer (or their insurer) or your insurer about this matter, you withdraw your claim after 14 days of us contacting you to confirm these instructions or decide not to authorise the repairer to repair the vehicle.

#### Repairer Confirmation

confirms that this matter is referred to E C Legal on the basis set out on our website at [www.eclegal.com.au](http://www.eclegal.com.au) under Motor Vehicle Disputes — Repairer Information.  
 Dated:  Signature of Repairer:

#### Authority To Act

I / We instruct E C Legal to act on my / our behalf to recover the losses arising from poor repairs to my vehicle as set out on this form.

I / We authorise E C Legal to:

- do all things necessary for the conduct of the recovery action including settling the claim provided that the settlement covers all the costs arising from the collision and I have no further liability to any person;
- negotiate an agreeable cost of repairs directly with my referring repairer and other service providers to enable a settlement to occur;
- commence legal proceedings (following any necessary advice from E C Legal) provided that my referring repairer and E C Legal are responsible for all costs incurred;
- pay your referring repairer and any other service providers (e.g. assessor, rental vehicle provider) directly for any expenses properly incurred

Dated:  Signature of Owner: